Westwind Inn

Wireless High Speed Internet Instructions (cont.)

If the IPv4 settings do not match the IP settings in paragraph 3 or you clicked properties **scroll until you see "Internet Protocol Version 4" and double click it.** Ensure the following are correct and click okay to exit all windows.

Obtain IP address automatically is checked
Obtain DNS server address automatically is checked.

Apple OSX 10 based machines IP settings can be configured by doing the following commands, **Click Apple Menu → System Preferences → Network → Under show select the *Air Port Adapter or Wireless adapter***

Click the TCP/IP tab and note the Ipv4 settings. Ensure **Using DHCP** is selected under "Configured Ipv4."

IF ALL SETTINGS ARE CORRECT AND YOU'RE STILL UNABLE TO GET ONLINE

- A number of issues can prevent you from being able to access the internet, below are a list of a few.
- Try browsing to a web page before using applications such as email
- Firewalls can sometime cause a problems connecting, turn off personal/software. Firewalls, pop-up blockers, and other security tools that could prevent access. They should be turned back on once connected
- We do not support any online gaming services (xbox, playstation, psp, etc.)
- Contact help desk (toll-free call) for additional support

Internet service and support provided by MidAtlanticBroadband

Help Desk Support: 1-866-help-kit (1-866-435-7548)
Email: support@midatlanticbb.com

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