Westwind Inn

Wireless High Speed Internet Instructions

Wireless internet service is provided via an 802.11b/g signal. This signal is not encrypted, and no login credentials are needed. The Dynamic Host Configuration Protocol (DHCP) service will automatically setup your Internet Protocol (IP) and your Domain Name System (DNS). DNS is an Internet System that translates web names into IP addresses. If you have trouble connecting to the wireless service please see below.

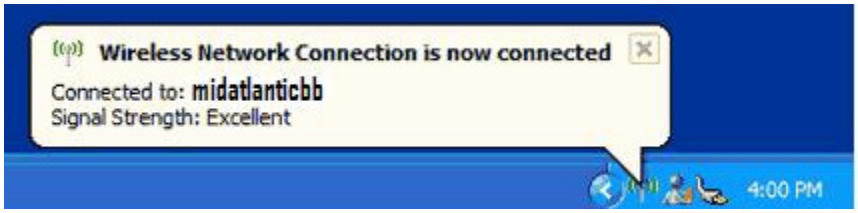
PC Setup Instructions

1. Turn on your computer; most computers will try to automatically connect to any available wireless network. Connect to the Service Set ID (SSID) Network Name: **midatlanticbb.** If you can not connect or unable to see the signal see troubleshooting below.

2. Ensure your computer is setup to use the DHCP service or obtain an IP automatically. If you regularly connect to wireless hot spots your computer should be setup for this. If unsure please see troubleshooting section below.

3. If you're having a problem connecting to a Virtual Private Network (VPN) please contact our help desk.

Troubleshooting

1. Unable to detect wireless signal – If you are unable to see the "midatlanticbb" wireless signal. Verify that your wireless card is on. Some laptops have switches that will turn the wireless card on or off. If you're unable to see the wireless signal, try moving your laptop to another part of the room to check if it's a signal issue. Contact the Help Desk for support on wireless signal issues.

2.
Windows machines will look like this when connected.